



FINCH GROUP

INDEPENDENT INSURANCE BROKERS

Corporate Introduction





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INTRODUCTION

Our Core Values underpin our business!

Insurance is often described as a 'trust purchase' and is therefore best delivered by a firm with a high level of integrity. Maintaining client loyalty thereafter is demanding in such a competitive industry and at Finch Group, we do all we can to deliver a client service with excellence.

Never resting on our laurels we continually challenge our team to seek improvement in all aspects of our business.

I hope you will find out more about us within this brochure.



Vincent Gardner

Managing Director,
Finch Group

Core Values

- Trust • Integrity • Loyalty
- Improvement • Excellence

ABOUT US

Finch Group has been trading in Reading for over 40 years and in that time has grown into one of the Top 75 Insurance Brokers in the UK.

We now have offices in Reading, Basingstoke, Southampton and the Isle of Wight.

Commercial insurance has to be competitive and protect your business assets. As a Commercial Insurance specialist, we take time to get to know our customers so we can offer the best advice and the most

relevant insurance products to suit their business needs.

Whether you are a large corporate or a small growing business, we offer comprehensive commercial insurance to give you peace of mind to trade effectively and efficiently. As a fully regulated FCA company you can be sure that your best interests are at the heart of the decisions we make and advice we give. Specialist services also include Professions, Private Clients & Risk Management all backed up by our own 'in-house' claims service team.

OUR PURPOSE

Our purpose is to provide peace of mind by protecting you and your business from the unforeseen, preserving your livelihood and that of your employees and customers

MARKET CAPABILITY

When we start working together we will agree our broking strategy with you. This will be either a selective panel, whole market or single insurance provider approach. We have a total of 75 insurance companies we can approach on your behalf.



With over 2,000 commercial clients, in a variety of trade sectors, we have the expertise to insure all businesses. Whatever your requirements we will tailor a bespoke programme of commercial insurance that will protect your company at the most competitive price that we can source!

Industry Sectors

We work in a wide range of industry sectors and can tailor an insurance package to suit your specific requirements. Below you will find a list of some of the industry sectors within which we specialise:-

- Construction
- Education & Social Care
- Industrial
- Property
- Retail and Hospitality
- Small Business
- Sports and Leisure
- Vehicles and Transportation
- Professions

Commercial Products

These are just some of the commercial insurance products that underpin the programmes of cover we put in place for our customers. Obviously, different companies require different covers – some of which can be very bespoke – and with us, you can be assured we will find and piece together the most appropriate programme to minimise your risk and ensure your business is covered.

- Business Interruption
 - Commercial Property
 - Contractors All Risks
- Crime/Fraud
- Cyber
 - Employers Liability
 - Employment Practices
 - Engineering Inspection
 - Motor Fleet
 - Marine Transit
 - Product Liability
 - Public Liability
 - Surety Bonds
 - Trade Credit

What do our customers say about us?



We have been a client of Finch Group for over 25 years and benefit from a complete insurance service at competitive premiums. They are able to deliver on all of our requirements and they provide us with the assistance that we need with any insurance related issues we face as a busy company in our industry.

Television Systems

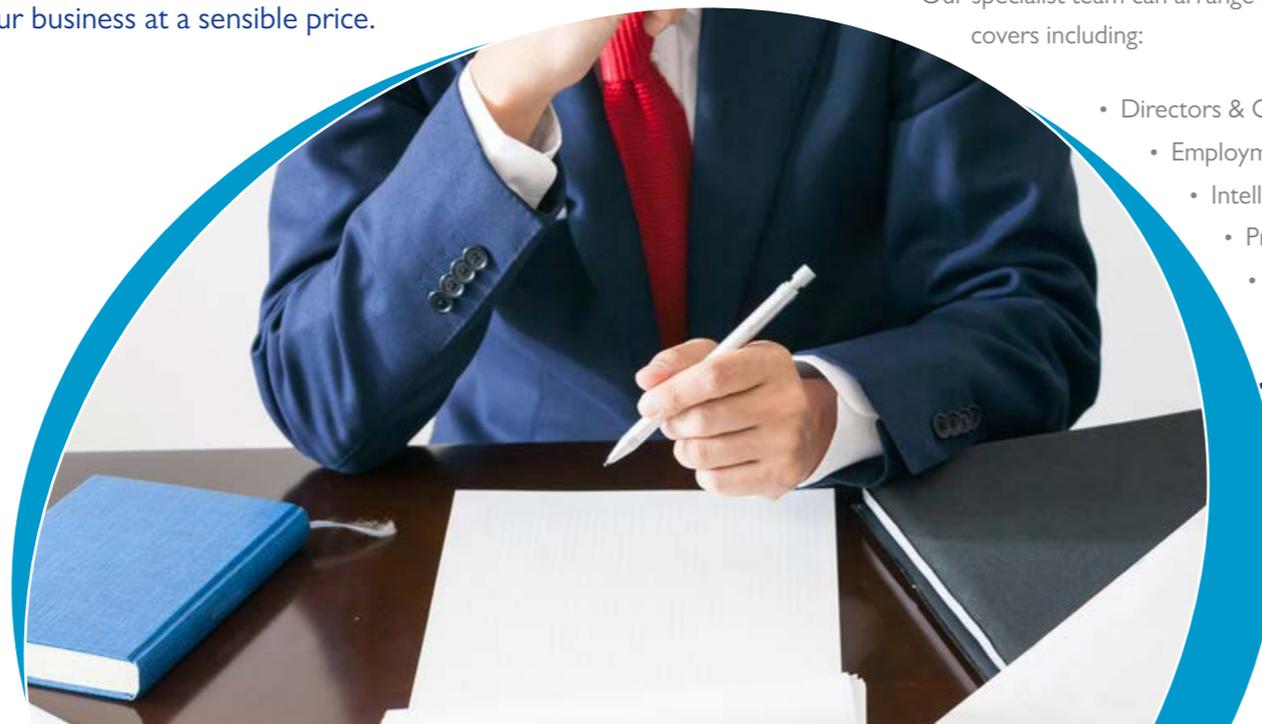
FINCH GROUP PROFESSIONS

It is vital that you have bespoke and reliable Professional Indemnity cover as the UK becomes increasingly litigious. From traditional professions like Accountants, across the spectrum to New Technology Businesses we can research the most appropriate policy for your business at a sensible price.

Industry Sectors

These are just some of the sectors we cover:

- Accountants
- Architects
- Design & Build
- Ecologists
- Engineers
- IT & Technology
- Recruitment Consultants
- Solicitors
- Surveyors
- Management and Business Consultants
- Media and Marketing
- Other Consultancy



Professions Products

Our specialist team can arrange all of your financial lines covers including:

- Directors & Officers Liability
- Employment Practices
- Intellectual Property Rights
- Professional Indemnity
- Commercial Legal Expenses.



What do our customers say about us?

We have placed our client's Professional Indemnity Insurance needs in the hands of Finch Group – they were able to carry out a thorough quotation exercise and demonstrate their professionalism and expertise, resulting in halving our premium spend with no loss or reduction in cover! Excellent work!

S4B Accountants



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PRIVATE CLIENTS

This aspect of our business provides a first class service to our clients. Our 'Boutique' approach allows us to protect all of your domestic insurance needs including home buildings, possessions, holiday homes, let properties, travel and private cars. We have access to dedicated insurer underwriters to provide a bespoke solution to your insurance requirements, including previously subsided and flooded properties.

Private Clients Products

Many of our clients have stayed with us year on year due to the high level of personal service we offer which ensures your cover is of good quality and backed by our personal service standard.

These are just some of the insurance products that underpin the policies we put in place for our private clients. The key thing is, they can be adapted to suit your specific circumstance to offer you peace of mind for your home and personal possessions.

- Home Buildings & Contents
- Fine Art & Antiques
- High Value Homes
- Large collections of Jewellery & Watches
- Let Properties
- Residential Contract Works
- Unoccupied Properties
- Private Motor
- Overseas Properties
- Travel Insurance
- Legal Protection
- Track days & Extreme sports



What do our customers say about us?

I still get service when I need it quickly and I value a strong one to one connection. I don't go to get alternative quotes, I prefer to feel comfortable to know I can get speedy service because a common trust (unusual these days) has been built over a number of years.

David Dibbin

CLAIMS SERVICE

Finch Group are committed to providing a claims service that is professional, courteous and efficient.

We deliver where it matters.

- We understand making a claim can be a stressful event and therefore you can expect to be treated sensitively and with respect.

- We will treat each claim with the importance and urgency that it requires.
- We strive to understand what it is our customer needs and will do our best to provide that in accordance with policy cover.

**What makes us different?
We put you first**

At Finch Group, we focus on assisting you in the Claims process. We work closely with insurers to make decisions based on their wide-ranging market experience. This, combined with our efficient claims service, puts you at the centre of the process.

We focus on delivering high-quality and proactive claims management, and on being open and transparent at all times. We also work in partnership with insurers to defend or settle third-party claims.

What do our customers say about us?

Over the years we have suffered various claims including thefts, fires, storm damage, personal injury and money stolen! On each occasion Finch reacted quickly and helped us through the process. Our premiums have remained competitive as well!

Basingstoke Sports & Social Club



RISK MANAGEMENT SERVICES

Finch Group offer a bespoke Risk Management Review service.

Our risk management specialists have over 25 years experience in the insurance industry working in senior roles with large corporate clients so we are in a position to offer a comprehensive risk management service for larger companies looking to control their insurance costs.

The full review service covers all the areas detailed below. Please get in touch with us today to discuss your business needs.



- Insurance
- Motor Fleet Telematics
- Motor Fleet
- Health & Safety
- HR
- Disaster Recovery
- Financial
- IT & Cyber

CONTACT US

A list of our branches and contact details can be found below. Please call our team to discuss your insurance requirements, or email enquiries@finchgroup.net



READING

53a Crockhamwell Road | Woodley | Reading | Berkshire | RG5 3JP
T: 0118 969 8855



BASINGSTOKE

Copenhagen Court | 32 New Street | Basingstoke | RG21 7DT
T: 01256 352 244



SOUTHAMPTON

Kings House | 316 Shirley Road | Southampton | Hampshire | SO15 3HL
T: 023 8078 8444



ISLE OF WIGHT

Pimento House | Number One | The Parade | Cowes | Isle of Wight | PO31 7QJ
T: 01983 210008



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Finch Group



@FinchGroup

finchgroup.net

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