



FINCH GROUP INDEPENDENT INSURANCE BROKERS

CORPORATE INTRODUCTION



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INTRODUCTION

OUR CORE VALUES UNDERPIN OUR BUSINESS!

Insurance is often described as a 'trust purchase' and is therefore best delivered by a firm with a high level of integrity. Maintaining client loyalty thereafter is demanding in such a competitive industry and at Finch Group, we do all we can to deliver a client service with excellence. Never resting on our laurels we continually challenge our team to seek improvement in all aspects of our business.

I hope you will find out more about us within this brochure.



Vincent Gardner

Managing Director,
Finch Group

OUR CORE VALUES

- Loyalty • Excellence • Improvement
- Integrity • Trust



ABOUT US

Finch Group has been trading in Reading for over 40 years and in that time has grown into one of the Top 50 Insurance Brokers in the UK. We now have offices in Reading, Basingstoke, Southampton, Portsmouth and the Isle of Wight.

Commercial insurance has to be competitive and protect your business assets.

Whether you are a large corporate or a small growing business, we offer comprehensive commercial insurance to give you peace of mind to trade effectively and efficiently. As a fully regulated FCA company you can be sure that your best interests are at the heart of the decisions we make and advice we give. As a Commercial Insurance specialist, we take time to get to know our customers so we can offer the best advice and the most relevant insurance products to suit their business.

OUR PURPOSE

Our purpose is to provide peace of mind by protecting you and your business from the unforeseen, preserving your livelihood and that of your employees and customers.

MARKET CAPABILITY

When we start working together we will agree our broking strategy with you.

This will be either a selective panel or single insurance provider approach.

Here are examples of the 'household names' that we can insure our clients with:



With 5,000 commercial clients, in a variety of trade sectors, we have the expertise to insure all businesses. Whatever your requirements we will tailor a bespoke programme of commercial insurance that will protect your company at the most competitive price that we can source.

INDUSTRY SECTORS

We work in a wide range of industry sectors and can tailor an insurance package to suit your specific requirements. Below you will find a list of some of the industry sectors within which we specialise:-

- Aesthetics
- Charities & Social Care
- Construction
- Education
- Haulage
- Manufacturing
- Professions
- Property Investors & Developers
- Retail and Hospitality
- Sports & Leisure

COMMERCIAL PRODUCTS

These are just some of the Commercial Insurance products that underpin the programmes of cover we put in place for our customers. Obviously, different companies require different covers – some of which can be very bespoke – and with us, you can be assured we will find and piece together the most appropriate programme to minimise your risk and ensure your business is covered.

- Business Interruption
- Commercial Property
- Contractors All Risks
- Crime/Fraud
- Cyber
- Employers Liability
- Employment Practices
- Engineering Inspection
- Marine Transit
- Motor Fleet
- Product Liability
- Public Liability
- Surety Bonds
- Trade Credit

TESTIMONIAL - Television Systems

We have been a client of Finch Group for over 25 years and benefit from a complete insurance service at competitive premiums. They are able to deliver on all of our requirements and they provide us with the assistance that we need with any insurance related issues we face as a busy company in our industry.



FINCH GROUP PROFESSIONS

It is vital that you have bespoke and reliable Professional Indemnity cover as the UK becomes increasingly litigious. From traditional professions like Accountants, across the spectrum to New Technology Businesses we can research the most appropriate policy for your business at a sensible price. Our professions team offer a specialist advice service, We are able to support clients who trade in the US, and/or carry out high risk activities.

INDUSTRY SECTORS

These are just some of the sectors we cover:

- Accountants
- Architects
- Design & Build
- Ecologists
- Engineers
- IT & Technology
- IT & Technology
- Management Consultants
- Media & Marketing
- Recruitment Consultants
- Surveyors

PROFESSIONS PRODUCTS

Our specialist team can arrange all of your financial lines covers including:

- Directors & Officers Liability
- Commercial Legal Expenses
- Cyber/Hack insurance
- Data Protection/GDPR insurance
- Employment Practices
- Intellectual Property Rights
- Professional Indemnity

TESTIMONIAL - S4B Accountant

We have placed our Professional Indemnity Insurance needs in the hands of Finch Group – they were able to carry out a thorough quotation exercise and demonstrate their professionalism and expertise, resulting in halving our premium spend with no loss or reduction in cover! Excellent work!



With access to specialist products and expertise, you can be assured that your automotive requirements are in good hands courtesy of our dedicated team.

The wide range of products available to us can accommodate a variety of sectors, from vehicle transporters to coach fleets. Whatever you are looking for we deliver our service on a one-to-one basis, with personal guidance to help you understand the cover you need.

INDUSTRY SECTORS

Here are some of the industry areas in which our specialists can support you:

- Coach Operators
- Freight
- Haulage
- Logistics
- Motor Trade
- Taxi Insurance
- Trade Plates
- Vehicle Transporters

AUTOMOTIVE PRODUCTS

The features of your policy will be determined by your requirements, but could include:

- Breakdown Cover
- Business Interruption
- Employers Liability
- Engineering Inspection
- Goods In Transit
- Motor Fleet/ Single Vehicle
- Public Liability
- Road Risks
- Personal Accident

TESTIMONIAL - Independent Truck Service Ltd

Independent Truck Service transports cars for, amongst others, Jaguar Land Rover, Listers Group and DHL. When we started this activity we were recommended to try Finch Group and first made contact with Stewart Pease. As newbies, Stewart's knowledge of the industry was invaluable and introduced us to potential liabilities that we would never have thought of. It's a competitive world and we did move to another broker for one year but renewed again with Finch. Their back office support is immediate and complete. We would recommend Finch Group to anyone in our industry.



FINCH GROUP PRIVATE CLIENTS

This aspect of our business provides a first class service to our clients. Our bespoke approach allows us to protect all of your domestic insurance needs including home buildings, possessions, holiday homes, let properties, travel and private cars. We have access to dedicated insurer underwriters to provide a bespoke solution to your insurance requirements, including previously subsided and flooded properties.

Many of our clients have stayed with us year on year due to the high level of personal service we offer which ensures your cover is of good quality and backed by our personal service standard.

PRIVATE CLIENTS PRODUCTS

These are just some of the insurance products that underpin the policies we put in place for our private clients. The key thing is, they can be adapted to suit your specific circumstance to offer you peace of mind for your home and personal possessions.

- Home Buildings & Contents
- High Value Homes
- Residential Contract Works
- Motor Insurance
- Overseas Properties
- Legal Protection
- Fine Art & Antiques
- Large collections of Jewellery & Watches
- Let Properties
- Unoccupied Properties
- Travel Insurance

TESTIMONIAL - David Dibbin

I get service when I need it quickly and value a strong one-to-one connection.

I don't go to get alternative quotes, I prefer to feel comfortable to know I can get a speedy service because a common trust (unusual these days) has been built over a number of years.



RISK MANAGEMENT SERVICES

FINCH GROUP OFFER A BESPOKE RISK MANAGEMENT 'HEALTH CHECK'

Our risk management specialists have over 25 years experience in the insurance industry working in senior roles with large corporate clients so we are in a position to offer a comprehensive risk management consultation for larger companies looking to manage their insurance costs.

Our consultative approach to risk management is designed to support our clients mitigate and minimise risks through robust procedures in order to create risk resilient organisations.

Here are the 6 strategic areas that our consultancy covers;

Overall Risk Strategy

Environmental Risk

Human Behaviour

Governance

Organisational/
Operational Risk

Crisis/Disaster
Recovery



CLAIMS SERVICE

Finch Group are committed to providing a claims service that is professional, courteous and efficient.

WE DELIVER WHERE IT MATTERS.

- We understand making a claim can be a stressful event and therefore you can expect to be treated sensitively and with respect.
- We will treat each claim with the importance and urgency that it requires.
- We strive to understand what it is our customer needs and will do our best to provide that in accordance with policy cover.

WHAT MAKES US DIFFERENT?

At Finch Group, we focus on assisting you in the claims process. We work closely with insurers to make decisions based on their wide-ranging market experience. This, combined with our efficient claims service, puts you at the centre of the process.

We focus on delivering high-quality and proactive claims management, and on being open and transparent at all times. We also work in partnership with insurers to defend or settle third party claims.

TESTIMONIAL - Basingstoke Sports & Social Club

Over the years we have suffered various claims including thefts, fires, storm damage, personal injury and money stolen! On each occasion Finch reacted quickly and helped us through the process. Our premiums have remained competitive as well!





CONTACT US

A list of our branches and address details can be found on our website (finchgroup.net).

Please call your local team to discuss your insurance requirements, or email enquiries@finchgroup.net

HEAD OFFICE ADDRESS

53a Crockhamwell Road, Woodley, Reading, Berkshire, RG5 3JP

T: 0118 969 8855

GET SOCIAL

You can follow us on social media at the following addresses;



FinchGroup



@FinchGroup



FinchGroup



finchgroup.net

Finch Commercial Insurance Brokers Limited is authorised and regulated by the Financial Conduct Authority.
Company Registration Address: 53a Crockhamwell Road, Woodley, Reading, Berkshire RG5 3JP.
Company Registration Number: 4251300. FCA Registration Number: 307642